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**UNIVERSITY OF
CANTERBURY**

Te Whare Wānanga o Waitaha
CHRISTCHURCH NEW ZEALAND

Victorian Bushfire clean-up Post-event Community Questionnaire	
A. Disaster details:	
Disaster name: Victorian Bushfires 2009	
Location: Melbourne, Australia	Date of event: 7 February 2009
B. Respondent details:	
Respondent ID: (for Office use only)	Date of questionnaire:
Town:	Shire:
C. Property details:	
1. Circle property type? (circle all applicable):	
<p>Residential</p> <p>Urban Rural lifestyle Holiday home</p> <p>Other (please state).....</p>	
<p>Business</p> <p>Please specify business area:.....</p>	
<p>Public</p> <p>Please specify public building use.....</p> <p>Number of people who regularly use the building.....</p>	
<p>2a. If residential – how many people live in the house permanently:</p> <p>Number of Adults.....</p> <p>Number of Children.....</p>	<p>2 b. If business or public – how many people are employed on the site (including owner / operator if applicable)</p> <p>Full time.....</p> <p>Part time.....</p>

<p>3. Property Ownership (circle one):</p> <p>Renting / Leasing</p> <p>Personally owned</p> <p>Government owned</p> <p>Other (please specify).....</p>	<p>4. Property insurance:</p> <p>Fully insured</p> <p>Partial insurance (state exclusions / limitations/ insurance extent)</p> <p>.....</p> <p>No insurance</p> <p>Other.....</p>
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D. Property damage

1. Estimate percent of your property destroyed (circle one)?

No <20% <50% <80% >80%

2. What works were carried out on your property following the disaster?

None Minor debris removal Repair

Demolition

3. Please briefly describe what works were carried out on your property and by whom?

E. Time line

1. Did you live in your house immediately following the event (circle most applicable)?

No (too much damage) No (no access) No (did not want to)

No (afraid of hazardous materials) Yes

2. By using the numbers 1-9, please put the following list of activities in order (with 1 being the first activity). If an activity does not apply please leave blank or put N/A.

	Order of activities		
Return to property to visit			
Return to property to collect personal belongings			
Contact insurance company			
Start own clean-up			
Apply for government assistance with clean-up			
Met with Grocon			
Property clearance complete			
Return to live in or on your property (or never left if applicable)			
Re-start business (on or off-site)			
3. How did you feel when the property was cleared?			
4a. Do you think the debris removal process has sped-up the recovery and rebuilding process for you?			
4b. For the community?			
F. Government or other assistance:			
1. In terms of clean-up (demolition and debris removal), who did you receive assistance from?			
Local Government	National Government		
International aid organisations	Local of national aid organisations		
Private	None (self funded)		
Other.....			
2. How satisfied were you with the speed of the government clean-up (if applicable)			
Very Satisfied	Satisfied	Acceptable	Below expectation
Unacceptable			

<p>3. Who do you think should have paid for the clean-up?</p> <p>Individual property owners (including insurance)</p> <p>Local Government</p> <p>National Government</p> <p>Other.....</p>
<p>4. Why do you think the government decided to assist in the demolition and debris removal? (tick all appropriate)</p> <p>Environmental protection</p> <p>Public safety</p> <p>Save insurance companies' money</p> <p>Speed up recovery and re-build</p> <p>To get votes / look good</p> <p>Help businesses / economy</p>
<p>5. What do you think you would have done if the government had not assisted in the demolition and debris clean-up?</p>
<p>6. Do you expect the government to provide the same assistance in the future? (tick one)</p> <p>Yes if same scale disaster or bigger?</p> <p>Yes for any natural disaster?</p> <p>No this was a one off.</p>
<p>G. Individual clean-up</p> <p>Answer if you carried out individual clean-up on your property:</p>
<p>1. List what clean-up works you carried out yourself:</p>

3. Do you believe uninsured people should have received government assistance?

Yes

No

Why?

4 a. If insured, will you continue to fully insure your property?

Yes to a greater extent

Yes to same extent

Yes to lesser extent

No

4 b. If uninsured will you consider insuring your house

Yes fully

Yes partially

No

5. Overall did you agree with the government's decision to pay for demolition and debris removal?

Yes

No

Explain

I. Loss of income:

1. How has the disaster affected your ability to generate income?

2. Has the debris removal programme specifically assisted your ability to generate income (e.g. returning to work or rebuilding your business)?

2. Do you think it is acceptable to lower environmental standards to speed up the debris removal if necessary?

Yes

No

3. Were you concerned about any environmental issues? If so, please describe:

L. Public health and safety

1. Were you satisfied with the government sponsored clean-up operation from a public health and safety point of view?

Very Satisfied

Satisfied

Acceptable

Below expectation

Unacceptable

2. Do you think it is acceptable to lower public health and safety standards to speed up the debris removal if necessary?

Yes

No

3. Were you concerned about any public health and safety issues? If so, please describe:

M. Overall:

1. Overall, how well do you think the demolition and debris removal process was handled:

Very Well

Well

Acceptable

Below expectation

Unacceptable

1a. General comments:

2. How do you think the debris clean-up affected your own road to recovery?

3. Please rank the following items in order of importance in respect to debris clearance (1 being the most important)

Environmentally sound disposal

Speed of debris clearance

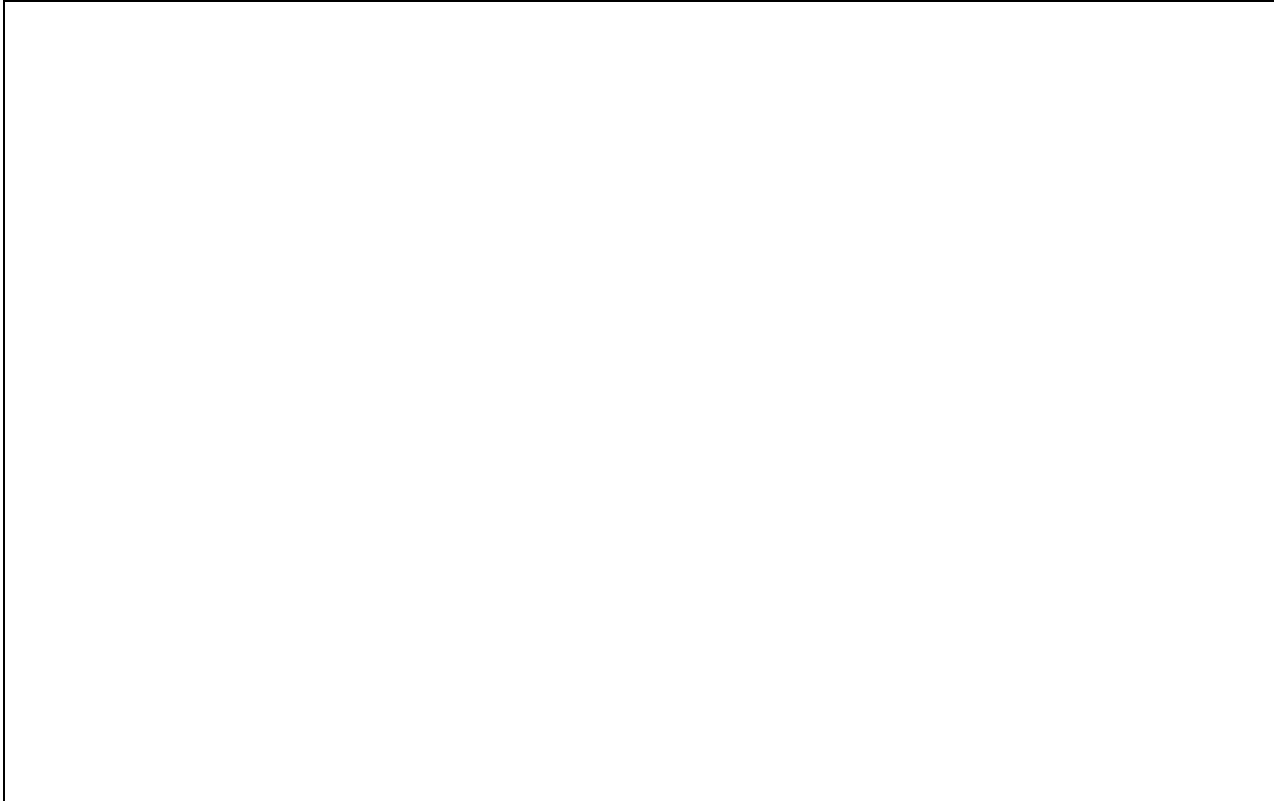
Public health and safety

Maximise recycling

Worker health and safety

Environmental preservation of affected area

4. Any other comments or observations you would like to make would be greatly appreciated.



Thank you so much for your time.

Charlotte Brown
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